

## To Our Patients and/or Responsible Parties

On behalf of myself and my staff, I want to personally let you know that your health and well-being has—and always will be—our number one priority. This reminder bears repeating in the face of any challenges and especially at this time given the concerns posed by the Coronavirus (COVID-19). I want to share some of the steps we are taking.

- As a healthcare provider, cleanliness is always important. We maintain the highest standards of cleanliness. To further offer you peace of mind, we have increased the frequency of cleaning of offices. We are applying disinfectant that is effective against the Coronavirus (COVID-19).
- Hand washing by me and my staff is strictly followed. Hand sanitizer is readily available to all staff and patients at the front desk and throughout our facility.
- We are asking that all patients with upper respiratory symptoms such as cough, fever, shortness of breath, please reschedule their appointment(s). We advise you to call your doctor, if you have any of these symptoms. If you have recently traveled to a country with high rates of the coronavirus (COVID-19), or have been on a cruise recently, please reschedule your appointment(s) for at least 14 days from the time of your visit.
- We are fully prepared to continue with all scheduled appointments, and we are taking all necessary precautions to ensure your safety and well-being.
- You can always find up-to-date and accurate information on the Center for Disease Control and Prevention (CDC). Website at [www.cdc.gov](http://www.cdc.gov)

If you have any further concerns or questions please feel free to call our office. You can also send us an email by going to [“Contact Us”](#) page.

As always, be safe!

Sincerely,

*Samer K. Riad DDS*

Dr. Samer K Riad DDS